



COCO
COLLECTIVE

events + styling

TERMS & CONDITIONS

"Goods" means the items that are being hired out

"Hirer" means any person, company or organisation who requests the hire of goods

"Terms" means these Terms & Conditions

Hire prices

Hire prices are based on a 2 day period. The hire period may be extended if negotiated with Coco Collective and quoted accordingly.

Deposit

A 40% non refundable deposit of the total invoice is required to secure hire Goods for date required. Deposits are required for all orders with the exception of orders places within 7 days from required date.

Pick-up & Delivery

Delivery quotes are based on ground access delivery points. If there is any off road or hard to access areas this must be advised when requesting a quote for delivery. Extra charges may be payable for delivery and pick-up in hard to access streets or off-road locations. The Hirer or allocated person must be at location on agreed time and to assist courier with off loading of Goods. There is a 15% surcharge incurred for pick-up and deliveries on public holidays. When Goods are received it is up to the Hirer to check their itemised list to confirm all Goods have been received and no defects. This is the responsibility of the Hirer to advise Coco Collective immediately (within 4 hours of receiving Goods).

Quotes

All quotes provided remain valid for 7 days. Coco Collective reserves the right to adjust the quoted prices once the 7 day period has lapsed.

Liability & Indemnity

All hire items are used and therefore show reasonable signs of wear and tear.

The Hirer is responsible for the Goods from the time of collection (or delivery) until goods been returned (or collected by courier) and is liable for all Goods damaged or lost during this period.

The Hirer shall be liable for any loss or damage caused to any person, property, animal or things whatsoever arising from the use of the Goods hereby hired and the Hirer indemnifies the Owner in respect to any such claims for such loss or damage.

Any Goods used outside is done entirely at the risk of the Hirer. The Hirer shall protect the Goods from the elements during the time of delivery, use, storage or waiting period before pick-up. In no case should the Goods be used or left outside in the rain or overnight. In no case should furniture or floor coverings be used on wet or muddy grounds.

Credit card details are required as a security bond from the Hirer and held in case of any damages, breakages, theft or unaccounted Goods.

Once all Goods are returned and checked that is in the same condition as to dispatch no charges will be made.

It is the Hirer's responsibility to ensure all crockery and glassware are returned clean.

AGREEMENT

I have read and accept the Terms & Conditions of Coco Collective

Print name: _____

Signature: _____

Date: _____ / _____ / _____

Credit card details are required for bond purposes & will be used only subject to Terms & Conditions

Type of card VISA MASTERCARD AMEX

Card number: _____

Card holders name: _____

Exp: _____ / _____ / _____ CCV: _____

I _____ (card holder's name) authorise as security

bond for any damages or loss. Please note: All credit card payments incur a charge of 3%.

